

TERMS and CONDITIONS for room reservations at The Punchbowl, Woodstock

We are only able to take bookings when guaranteed with valid (at time of stay) credit or debit card details. We are unable to take 'provisional' bookings

During local events, our rates may increase in line with demand

Our terms of business are:-

Unless the room is on a fully pre paid basis, we take full payment for accommodation on arrival.

ALL GUESTS Payment for rooms is on arrival. In addition guests will be required to lodge a valid credit or debit card on arrival. This is to secure any additional costs or charges such as bar / restaurant bills and any damages, losses or thefts that may be incurred.

Please take time to understand our cancellation policy which is strictly applied in all circumstances, including adverse weather conditions and other such circumstances which are out of our control as well as yours.

We advise you to take out suitable personal travel insurance to cover you for any cancellation charges incurred.

We reserve the right to pre-authorise funds to the value of your reservation plus 25% using the card details provided on booking. We also reserve the right to charge 7 days in advance of your booked arrival date.

You may check in between 5.00pm and 8pm. You must check out by 10am. If these times are unsuitable, please ask - if we can help, we will.

ALL LATE CHECK OUTS WILL BE CHARGED AT £15 PER HOUR or PART HOUR TO COVER ADDITIONAL STAFF COSTS

Please take your receipt with you upon departure. Requests for copy receipts may incur an administration fee of £5